

ARE YOU REALLY SAVING MONEY BY POSTPONING THAT HEAD REBUILD?

Recently, upon the installation of a new stainless steel belt for a standard Superba machine, it was noted very early in the operation that indentions were beginning to form on one side of the belt. This tunnel and belt were observed and evaluated for an extended length of time. On each subsequent pass of the counterband splice, the indentions increased. Over time, the indentions were formed the entire length of the new belt, and overlapping of the indentions had begun. The source of the indentions was traced to the splice in the counterband.

The conclusion reached was that the pressure rolls on the exit end were in desperate need of replacement and to prevent steam



leakage, the head was under a tremendous amount of pressure. On each pass of the counterband splice through the pressure rolls, the additional thickness of the counterband splice combined with the excessive head pressure, was actually making the small indentions into the stainless steel. The stainless steel belt failed prematurely due to crack propagation down the line of indentions created by the splice in the counterband.

EPIC PROUDLY CELEBRATES 30 YEARS IN BUSINESS 1977-2007

In these days, when news about unethical business practices runs rampant, we at Epic take great pride in a company where honesty and hard work are still the best policy. Our organization's drive for perfection is also above average. We stand behind our parts after the sale. When mistakes are made, they are taken seriously and personally. Our team pulls together when things go wrong. Making customers happy is always the priority. It still surprises some customers when they hear that orders received as late as 5:00 p.m. EST are almost always shipped the same day! This excludes most international orders, that require more detailed preparation and handling. The employee dedication can be seen, when retirees love to come back and help out and visit!

In 1977, Ed Crenshaw started Epic Company, supplying parts for specific textile equipment. He says it was a rough start, and he was scared to death. The first "office" was in his apartment and his closet was the "warehouse".

Soon after, Epic Enterprises was formed and the business was relocated. The firm has grown to over 60 employees with representative agents in many countries. In March 1992, a personal friend of Crenshaw, John Shaw, joined Epic as General Manager. His organizational and management skills had an immediate positive effect on the company.

Three major building expansions over the years have added about 625% more space to the original facility. Today, the building is 37,500 square feet, on about eight acres of property. A warehouse was opened in Dalton, Georgia in March 2005 to better serve the many customers in that area.



Epic in 1983

In August 1990, Muschamp Machine Services, of Blackburn, England, was appointed our master distributor for the United Kingdom and surrounding areas.

This newsletter was started in the Spring of 1992, to include technical and safety tips, product information, and to keep customers informed on what was happening at Epic. Epic has always been very open, and encouraged partnerships with customers. Clients often visit our facilities. Many have also taken advantage of our free training courses, on spindle rebuild or Superba head rebuilding.



Epic in 2007

We appreciate your faith in us over the years. We are continuing to grow and add new parts to our product line, and look forward to serving you for many years to come.

NEW PRODUCT INFORMATION – STAY INFORMED!

Please send us your email address to receive information about new products. This method allows you to be the first to know when a new item is available. You can easily request a quote on the item by replying back to the email. We guarantee that Epic's emails do not contain viruses, as they are scanned with our virus protection software, before being sent.



Examples of Recent E-Mail Flyers

EPIC USES ITS RESOURCES FOR MAGAZINE ADS

In 2006, Epic held a photo shoot with our own staff as models. These photos are currently being used in our magazine advertising, to give you a chance to see our friendly faces and to show you how much we love our parts! It's been fun! Make sure you look for us!

Below are some of the photos that have recently been published.



Barbara Meggs

Barbara Meggs, who has been with Epic for 23 years, is our inside sales manager, for domestic sales.



Mike Walker

Mike Walker has been with Epic for 14 years, and is our Chief Engineer.



Jim Berry

Jim Berry has been an Epic employee for 9 years, and is the director of customer sales.



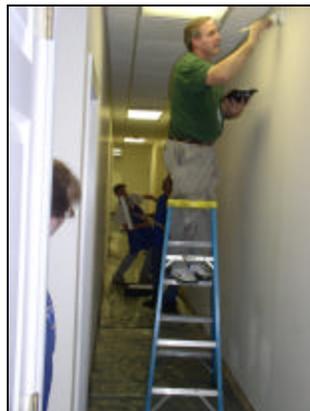
Ed Crenshaw

Ed Crenshaw, president of Epic Enterprises, is also pictured.

HALLS OF EPIC GET FRESH COAT

Epic's shop staff takes a Friday afternoon in early March to give the office halls a fresh coat of paint for Spring!

Melonie Hill, from the accounting department, takes a break to inspect the work of Ron Kruger, Martin Nieves and Joey Brooks Taylor.



RECENT CUSTOMER TESTIMONIALS



All testimonials are actual, current, verbal or written comments from customers. We omit the names to protect their privacy.

One of our valued customers recently commented that they appreciated the excellent work that Epic had done with their Verdol spindle life. Into the first four weeks of 2007, they had reached a spindle life of 556 days. They appreciated the time and effort that the folks at Epic took to ensure that we did a quality job on a part that is very critical to the production and quality at their plant. "Thanks to you we are both winners."

EPIC'S NEW ONE PIECE ADAPTOR PROVES SUCCESSFUL IN 2/1 OPERATIONS

A one-piece single end feed package adaptor has been developed for the Volkmann 05 BA3/BA4 protection pot on 2/1 twisters.



This adaptor speeds up operation of the doffing and creeling cycle of the operator. The unit is more operator friendly and ergonomically beneficial reducing physical stress on the arms and wrists.

The adaptor is manufactured from a highly durable material for long life. The cap is stainless steel eliminating the easily-broken ceramic found on other designs in the field. The base of the adaptor can be made with a flange or without, depending on customer preference. The length can also be made-to-order. Contact Epic or your Epic Sales Representative to get a trial started in your plant.

UPCOMING TRADE SHOWS

One of the world's largest international textile machinery exhibitions, ITMA is an event which is owned by CEMATEX. ITMA continues to be a showcase of the latest technology, and an excellent meeting place for buyers and sellers from all over the world.

Watch our upcoming newsletters for details on our booth location!



Epic Enterprises, Inc.

TEXTILE MACHINERY PARTS & SERVICE
 P.O. Box 979 Southern Pines, NC 28388-0979 USA
 845 Valley View Road, Southern Pines, NC 28387
 Telephone (910) 692-5441 or (800) 648-7273
 FAX (910) 692-4147 or (888) 692-4147
 Website: www.epicenterprises.com
 E-Mail: epic@epicenterprises.com



The information herein falls within the normal range of product properties and is based on typical usage results within the industry of the products. Epic assumes no obligation or liability for any advice or information supplied by Epic. The user assumes all responsibility for determining the results and suitability of the products within the user's plant. All such information is provided gratis and user assumes sole responsibility for results obtained.

Volkmann is a trademark of Saurer AG. Verdol is a trademark of ICBT, Superba is a trademark of Superba SAS, Suessen is a trade mark of Spinnfabrik Suessen, Schurr, Stahlecker & Grill GmbH. Epic is not affiliated with these companies.